



EPM Live

Case Study | HMS

Quick Facts

Industry: Healthcare Services

Location: New York

Divisions: Managed Care Operations, Commercial and State Government and Enterprise PMO

Website: www.hms.com

Software Solution

- Microsoft Project
- Microsoft SharePoint
- EPM Live

Benefits

- Daily Resource Control for Rapidly Shifting and Growing Portfolio
- Optimized Return on Human Resource Investments
- Portfolio Visibility of Resource

Implementation Partner

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PM Providers

HMS SELECTS EPM LIVE FOR EFFECTIVE PORTFOLIO AND RESOURCE MANAGEMENT

Company

Solutions for government-funded, commercial, and private entities.



Focused exclusively on the healthcare industry, HMS helps their clients ensure that healthcare claims are paid correctly and by the responsible party, and that those enrolled to receive program benefits meet qualifying criteria.

By deploying proven approaches, HMS recovers in excess of \$1 billion for their clients every year, and saves them billions of dollars more in erroneous payments.

Situation

HMS had the need for a project management system that would allow them to improve the following project management disciplines and processes:

- Resource Planning- HMS needed a tool to help them efficiently and effectively deploy resources to leverage appropriate expertise and skill sets and maximize return on human resource investment.
- Resource Capacity Management- HMS required resource allocation and capacity planning on a daily basis to ensure their resource management needs were being met for a rapidly shifting and growing project portfolio.
- Resource Analysis- Due to the rapid shifts in project schedules, HMS required visibility into all projects and resources with the flexibility to easily reschedule work or resources to relieve current resource constraints.
- Resource Reporting- HMS needed to properly analyze resource reporting outputs to ensure their resource management disciplines were effective in resolving all resource management pain points.



HMS SELECTS EPM LIVE FOR EFFECTIVE PORTFOLIO AND RESOURCE MANAGEMENT (CONT'D)

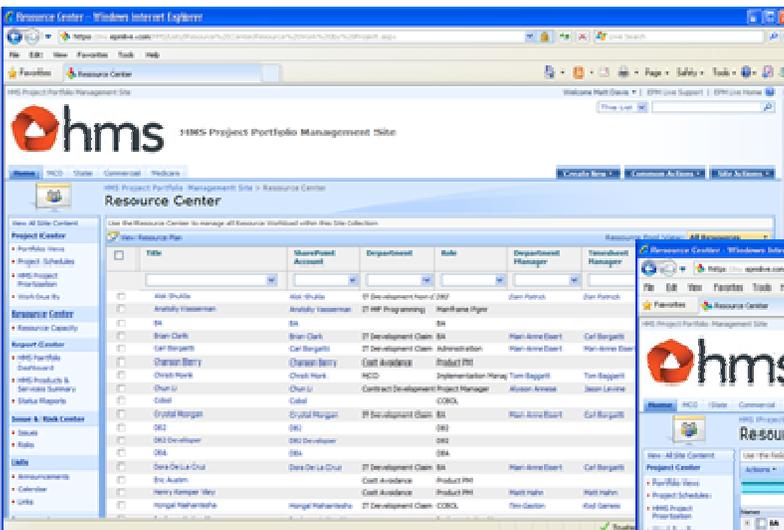
Solution

With the guidance and expertise of trusted EPM Live Partner, PM Providers, HMS was able to implement a comprehensive Enterprise Project and Work Management solution that would allow them to meet all of their resource management needs.

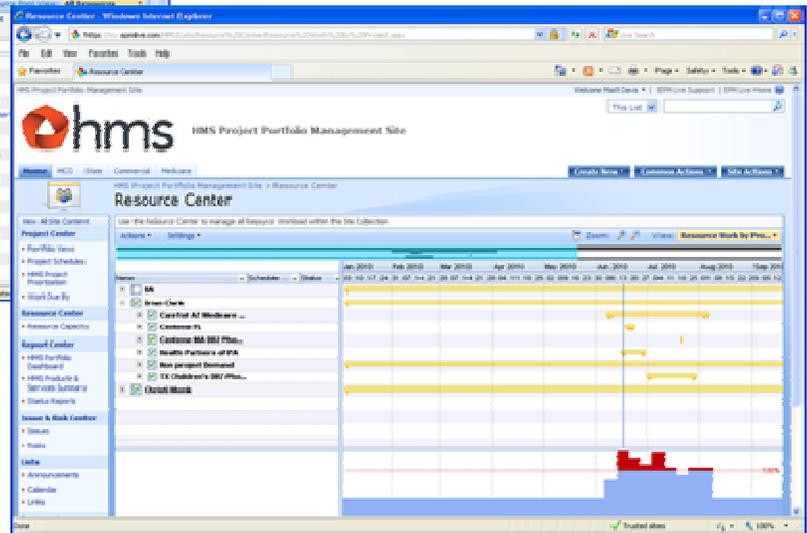


PM Providers worked with HMS to design, configure, and deploy the system to support HMS' portfolio of more than 50 concurrent projects by delivering real-time reporting, resource capacity management, and portfolio prioritization capabilities using a cloud-computing environment. The system integrates with Microsoft Project 2007 as well as web-based project planning functions, and includes SQL Reporting Services reports, on-line charting, executive dashboards and graphical KPI's.

HMS leverage's EPM Live's Resource Planning tool to view availability and allocation for all resources within the organization. By combining resource workload on both project and non-project work in a single view, resource managers have a true picture of resource availability.



With the Resource Planner, HMS can view Resource Workload across all of their SharePoint sites and project workspaces, view resource availability by time-phase, perform what-If analysis on resource workload and availability, and group resources by Attributes such as Department, Roles, etc.



As for future phases planned for this implementation, HMS plans to continue the growth of their project and work management system and expand their use of the tool into other areas such as work request management, help desk management and bug tracking in the near future.

"We always knew that project portfolio management, resource allocation planning and capacity management were possible, PM providers and EPM Live made it a reality." - VP of managed care services, Thomas Baggett Jr.

About EPM Live

EPM Live provides Microsoft SharePoint Project and Work Management solutions for everyone in an organization, from teams that want to work within individual Workgroups, to organizations that want to utilize Enterprise tools.

EPM Live has evolved the Microsoft Office SharePoint Server stack to a more comprehensive and integrated Enterprise Project and Work Management system. Building on the familiar Microsoft tools that many people already know, the EPM Live solution includes web parts, Microsoft Project Add-ins, SharePoint Features, SharePoint Applications, and Industry Best Practices & Process templates designed to help you address your Enterprise Project and Work Management needs.